

(TO BE PUBLISHED IN DELHI GAZETTE - ORDINARY)

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI DEPARTMENT OF INFORMATION TECHNOLOGY 9TH LEVEL, B- WING, DELHI SECRETARIAT, NEW DELHI

No. F6(100)/IT/2014/7319 - 7353

Dated: 13th August 2014

NOTIFICATION

No. F6(100)/IT/2014/7319 -73 \$ 3 :- In exercise of the powers conferred by proviso to section 3 of the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011) and in continuation of this Government's Notification No F6(100)/IT/2011/1304-1313 dated the 21st February 2012 and subsequent Notification No F6(100)/IT/2011/5950-63 dated 13th December 2012, the Government of National Capital Territory of Delhi, hereby, amends the Schedule appended to the aforesaid Act, as under, namely:-

 In the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011), in the Schedule, after entry 116, the following entries relating to Citizen related Services shall be added, namely:-

SN	Name of Service	Number of Days for Service Delivery after Receipt of Application	Department/ Organization
117.	Sanction of Loans upto Rs. 2 Lakh	07 working days	Delhi Financial Corporation
118.	Sanction of Loans above 2 Lakh to upto Rs. 5 Lakh	10 working days	Delhi Financial Corporation
119.	Sanction of Loan proposal to be placed in SLC/IC.	15 working days	Delhi Financial Corporation Delhi Financial
120.	to be enlared in	20 working days	Corporation Delhi Financial
121.	+	02 working days	Corporation
122.	Closure of Loan Account	09 working days	Delhi Financial Corporation

_	123.	Issuance of student concessional	1 day	Delhi Transport
	123.	destination/ all route Bus passes (Monthly/ quarterly/ six monthly) for Educational institution and	J	Corporation
		permission/ authorization provided.		
	124.	Issuance of concessional BPL/ AAY monthly Bus passes.	1 day	Delhi Transport Corporation
	125.	Issuance of general all route Bus pass for AC and Non Ac buses.	1 day	Delhi Transport Corporation
-	126.	Issuance of NCR bus passes	1 day	Delhi Transport Corporation
	127.	Issuance of Press bus passes for Ac & Non Ac buses	1 day	Delhi Transport Corporation
	128.	Issuance of concessional bus passes to senior citizen AC & Non AC buses	1 day	Delhi Transport Corporation
	129.	Issuance of free Bus Passes for disabled persons passes (Deaf & Dumb)	1 day	Delhi Transport Corporation
<u> </u>	130.		1 day	Delhi Transport Corporation
	131.	Issuance of free Bus Passes for disabled persons passes (orthopedics)	1 day	Delhi Transport Corporation
	132.		1 day	Delhi Transport Corporation
	133.		1 day	Delhi Transport Corporation
	134.		1 day	Delhi Transport Corporation
	135.	Issuance of free Bus Passes for war widows & their dependents	1 day	Delhi Transport Corporation
	136.		1 day	Delhi Transport Corporation
	137.	0 357 8	1 day	Delhi Transport Corporation
	138.		35 days	Drug Control Department
-	139.	Change addition/ deletion of Registered Pharmacists	60 days	Drug Control Department
	140.	Change addition/ deletion of Competent person	90 days	Drug Control Department

141.	Grant of license for sale of	35 days	Drug Control
	Homeopathic drug		Department
	Grant of license for sale of schedule 'X' drug	35 days	Drug Control Department
	Grant of extension of time for completion of construction of the	45 Days	DSIIDC
144.	plot allotted to the applicant Grant of permission to the lessee for mortgaging the leased property to the Bank for raising financial resources/ credit facility	30 days	DSIIDC
145.	Issuance of allotment letter after auction/ tender/ draw for allotted property	30 days	DSIIDC
146.	Booking of Tour Package	2 days	DTTDC
147.	Booking of Transport	3 days	DTTDC
148.	Allotment of Hal & Amphitheatre at Dilli haat - INA and spaces at Dilli Haat - Pitampura	15 days	DTTDC
149.	Allotment of Spaces in Garden of Five senses	15 days	DTTDC
150.	CDTVPDC	30 days	DTTDC
151.	Wholesale vend of Indian Liquor (L-1)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
152.	Wholesale vend of Foreign Liquor (L-1F)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
153.	Wholesale vend of Draught Beer (L-2)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
154.	Wholesale vend of Country Liquor (L-3)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
155.	Wholesale vend of Rectified Sprit (L-4)	6 weeks	Excise Entertainment and Luxury Tax Deptt.

156.	Wholesale vend of Denatured Sprit	6 weeks	Excise Entertainment and
	(L-5)		Luxury Tax Deptt.
157.	Retail vend of Indian Liquor in Public Sector (L-6)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
158.	Retail vend of Foreign Liquor in Public Sector to the holder of license in form of L-6 (L-6FG)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
159.		6 weeks	Excise Entertainment and Luxury Tax Deptt.
160.	private Sector (L-7)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
161.	private Sector to the holder of license in L-7 (L-7FG)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
162.		4 weeks	Excise Entertainment and Luxury Tax Deptt.
163.	Retail vend of Country Liquor in Public Sector (L-8)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
164	Retail vend of Indian Liquor to holders of license in Form L-1 (L-9)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
165	Retail vend of Indian Liquor and Foreign Liquor in Shopping Mall (L-10)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
166	to a second large	30 days	Excise Entertainment and Luxury Tax Deptt.
167	Retail vend of Beer and Wine in Departmental Store (L-12)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
168	Retail vend of Foreign Beer and Wine in Departmental Store to the holder of license in Form L-12 (L-12F)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
169	CY 1' T'	30 days	Excise Entertainment and Luxury Tax Deptt.
170	D. L-13 Retail vend of Foreign Liquor for home delivery to the holder of license in Form L-13 (L-13F)	30 days	Excise Entertainment and Luxury Tax Deptt.

[]	Retail Vend of Economy Indian Liquor and Beer to the holder of	6 weeks	Excise Entertainment and Luxury Tax Deptt.
172.	Service of Indian Liquor in a Hotel to residents in their rooms (L-15)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
173.	Service of Foreign Liquor in a Hotel to residents in their rooms to the holder of license in for L-15 (L-15F)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
174.	Service of Indian Liquor in a bar/Restaurant attached to a hotel (L-16)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
175.	Service of Foreign Liquor in a bar/Restaurant attached to a hotel to the holder of license in Form L-16 (L-16F)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
176.	Service of Indian Liquor in independent restaurant (L-17)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
177.	Service of Foreign Liquor in independent restaurant to the holder of license in form L-17 (L-17F)	4 weeks	Excise Entertainment and Luxury Tax Deptt. Excise Entertainment
178.		4 weeks	and Luxury Tax Deptt.
179.	Round the clock service of Indian Liquor in independent restaurant of International Airport (L-19)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
180.	Round the clock service of Foreign Liquor in independent restaurant located either in arrival or departure area of International Airport to the holder of license in form L-19(L19F)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
181.	fr 1: Tierron in a bar/	30 days	Excise Entertainmen and Luxury Tax Deptt.
182.	bar/dining car in a Luxury Train to the holder of license in form L-20	30 days	Excise Entertainmen and Luxury Tax Deptt.
183	(L-20F) Round the clock service/sale of Indian Liquor in a bar attached to a hotel located either in arrival or departure area of International Airport (L-21)	4 weeks	Excise Entertainmen and Luxury Tax Deptt.

-	184.	Round the clock service/sale of Foreign Liquor in a bar attached to a hotel located either in arrival or departure area of International Airport (L-21F)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
	185.	Retail vend of Indian Liquor in duty free shop for consumption "off" the premises, located at departure lounge of International Airport(L-22)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
	186.	Retail vend of Indian Liquor in military canteen (L-23)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
	187.	Retail vend of Indian Foreign Liquor in military canteen to the holder of license in form L-23 (L-23F)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
	188.	Retail vend of Medicated Wine (L-24)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
	189.	Retail vend of Denatured Sprit (L-25)	6 weeks	Excise Entertainment and Luxury Tax Depa
	190.	Retail vend of Rectified Sprit (L-26)	6 weeks	Excise Entertainment and Luxury Tax Deptt.
	191.	Retail vend of Bhang (L-27)	30 days	Excise Entertainment and Luxury Tax Deptt.
	192.	Service of Indian Liquor in a Club (L-28)	6 days	Excise Entertainment and Luxury Tax Deptt.
	193.	Service of Foreign Liquor in a Club to the holder of license in form L- 28(L-28F)	6 days	Excise Entertainment and Luxury Tax Deptt.
	194.		6 days	Excise Entertainment and Luxury Tax Deptt.
	195.	Service of Foreign Liquor at a club/mess whose membership is exclusively for Government Servants, retired Government Servants and the club/mess is not run on commercial lines to the holder of license in form L-29 (L-29F)	6 days	Excise Entertainment and Luxury Tax Deptt.

196.]	License for Warehouse for storage of Indian Liquor (L-31)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
197.	License for Warehouse for storage of Foreign Liquor (L-32)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
198.	License for Warehouse for storage of Country Liquor (L-33)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
199.	License for Warehouse for storage of denatured sprit (L-34)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
	License for Warehouse for storage of rectified sprit (L-35)	4 weeks	Excise Entertainment and Luxury Tax Deptt.
201.	License to a registered medical practitioner a chemist, a druggist for sale of intoxicating spirituous preparations (L-36)	30 days	Excise Entertainment and Luxury Tax Deptt.
202.	License for Hotel Management Institutes for keeping Liquor for the purpose of training (L-37)	30 days	Excise Entertainment and Luxury Tax Deptt.
203.		30 days	Excise Entertainment and Luxury Tax Deptt.
204.	Permit for possession of denatured sprit, exceeding five liters up to ten liters (P-2)	15 working days	Excise Entertainment and Luxury Tax Deptt.
205.	-f donotured	15 working days	Entertainment and Luxury Tax Deptt.
206.	of anacial	6 weeks	Excise Entertainment and Luxury Tax Deptt.
207.	Permit for possession of rectified sprit, in bulk quantity to educational institutions etc. (P-5)	30 days	Excise Entertainment and Luxury Tax Deptt.
208.	- of donotured	30 days	Excise Entertainment and Luxury Tax Deptt.

209.	Permit for possession of Intoxicating Spirituous Preparations (P-7)	30 days	Excise Entertainment and Luxury Tax Deptt.
210.	Permit for import or transport of Intoxicating Spirituous Preparations (P-8)	30 days	Excise Entertainment and Luxury Tax Deptt.
211.	Permit for import of Indian Liquor and Country Liquor for troops (P-9)	30 days	Excise Entertainment and Luxury Tax Deptt.
212.	Permit for Liquor Exhibitors (P-11)	30 days	Excise Entertainment and Luxury Tax Deptt.
213.	Permit for import export or transport of bhang (P-12)	30 days	Excise Entertainment and Luxury Tax Deptt.
214.	Permit for the import of liquor for the holder of license in form L-1, L-1F, L-3 (P-14)	30 days	Excise Entertainment and Luxury Tax Deptt.
215.	Transport permit for the transport of liquor (P-15)	30 days	Excise Entertainment and Luxury Tax Deptt.
216.	Registration of Multi service Operator (MSO)	30 days	Excise Entertainment and Luxury Tax Deptt.
217.	Registration of Direct to Home (DTH)	30 days	Excise Entertainment and Luxury Tax Deptt.
218.	Registration of Cinema	30 days	Excise Entertainment and Luxury Tax Deptt.
219.	Registration of Hotel	30 days	Excise Entertainment and Luxury Tax Deptt.
220	Registration of Banquet Hall	30 days	Excise Entertainment and Luxury Tax Deptt.
221	. Registration of Gym	30 days	Excise Entertainment and Luxury Tax Deptt.
222	. Registration of Spa	30 days	Excise Entertainment and Luxury Tax Deptt.
223	. Issuance of Sterilization Certificate after confirmation of post surgery tests	10 Days	Health & Family Welfare Department

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224	Sanction/ Disbursement of grant	10 Days	Health & Family
22,	under Janani Suraksha Yojana (JSY)		Welfare Department
225		15 Days	Higher Education
226	car 1 - tificato	07 days	Higher Education
227	. Issuance of Study Certificate/	07 days	Higher Education
228	bonafied certificate	07 days	Higher Education
		60 Days	Industries
229	Issuance of entrepreneurs memorandum (part-I)		Department
23). Issuance of entrepreneurs	60 Days	Industries Department
	memorandum (part-II)	45 Days	Industries
23	charitable societies under Societies Registration Act. 1860 for the	43 Дауз	Department
	societies registered before year 2010	15 Days	Industries
23		13 Days	Department
	the society		Labour
23	3. Grant of factory license after receipt of complete documents along with	60 days	
23	prescribed fee 4. Renewal of license, after receipt of complete documents along with prescribed fee	60 days	Labour
2	35. Issue of Competency Class I & Class II certificate after declaration of	30 days	Labour
2	results of examination Renewal of Certificate of Competency Class I & Class II after receipt of Certificate along with application and prescribed fee.	30 days	Labour
2	37. Issue of Electrical Contractors License after the approval of Board of Examiners and on deposit of prescribed fee in the treasury by the	30 days	Labour
	contractor 38. Renewal of Electrical Contractor	30 days	Labour
	License after receipt of application along with treasury receipt of prescribed fee		

239.	Approval of Electrical installation under Central Electricity Authority	45 days	Labour
	(Measures relating to Safety &		
;	Electric Supply) Regulations, 2010		
	after treasury receipt of prescribed		
	fee & test reports		
240.	Approval of Installation of passenger lift and lift shaft and machine room	30 days	Labour
	after receipt of Form		
241.	Grant of License for the working of	45 days	Labour
	passenger lift		
242.	Renewal of License for the working of	45 days	Labour
	passenger lift		
243.	Disposal of complaints by Inspectors	30 days	Labour
	of Factories regarding violation of		
244.	Factories Act etc.	60 days	Labour
244.	Registration of Boiler after receipt of complete documents along with	00 days	Labour
	prescribed registration fee		
245.	Renewal of certificate (Registration of	60 days	Labour
	Boiler), after receipt of Inspection fee		
246.	Disposal of complaints regarding	30 days	Labour
	non-implementation of Indian Boiler		
0.47	Act etc	1 1	NIDMO
247.	Booking Of Water Tankers/Trolleys	1 day	NDMC
248	Conversion of Loopshald Property	15 dorre	NDMC
248.	Conversion of Leasehold Property into Freehold	15 days	INDIVIC
249.	Mutation Title	7 days	NDMC
		5	
250.	Substitution of Title	7 days	NDMC
251.	Permission Gift To The Leasehold	7 days	NDMC
	Property		
252.	Building Sanction	1 day	NDMC
253.	Issuance Building Completion	15 days	NDMC
054	Certificate	له 7	NDMC
254.	License for Dangerous and Offensive Trade Under Sec. 327	7 days	NDMC
255.	Renewal/Grant of Lodging House	30 days	NDMC
200.	License in N.D.M.C.	oo dayo	
256.	Booking of Barat Ghar/Bapu Samaj	1 day	NDMC
	Seva Kendra		

257. \$	Sanction of Old Age Pension	15 days	NDMC
258.	Sanction of Widow Pension	15 days	NDMC
259. \$	Sanction of Handicapped Pension	15 days	NDMC
	Various talent search scholarship	30 days	NDMC
١,	schemes	1 dor	NDMC
261.	Removal of any obstruction on road	1 day	NDMO
262.	Road Cutting Permission	7 days	NDMC
263.	Replacement of missing manhole	2 days	NDMC
264.	covers, gully gratings Replacement of missing/broken	7 days	NDMC
ļ	fixtures	7 days	NDMC
1	Repair of Bell Mouths		NDMC
266.	commercial properties on legal heir	7 days	MDIVIC
267.	Transfer of Teh Bazari License on	7 days	NDMC
268.	legal heir basis NOC from Horticulture Department for use of parks in Residential Colony by RWA	2 days	NDMC .
2 69.	NOC from Horticulture Department for use of parks in Residential	10 days	NDMC
270.		15 days	NDMC
271.	completed Reimbursement of Tuition fee under	30 days	NDMC
	Hitkari Nidhi Yojna (HNY)	30 days	NDMC
273.	Reimbursement of Medical Bills to	30 days	NDMC
274.	employees Sanction LTC/ HTC advance	15 days	NDMC
275.	. Settlement of LTC/HTC on	15 days	NDMC
276	submission of bills	30 days	MCD

277.	Sanction of building plan of	60 days	MCD
	Residential plotted development		
278.	Approval of plans of factory building	60 days	MCD
•	after receipt of complete documents		
279.	Mutation of Properties	30 days	MCD
280.	Refund of Security (Park Booking)	15 days	MCD
281.	Issuance of Veterinary Trade License	60 days	MCD
282.	Renewal of Veterinary Trade License	30 days	MCD
283.	Issue of Arms & Ammunition License	30 days	Delhi Police
284.		30 days	Delhi Police
285.	Sell/ Transfer/ Gift of Arms & Ammunition	30 days	Delhi Police
286.		30 days	Delhi Police
287.	Permission for more weapons	30 days	Delhi Police
288.	Register Arm License (on Transfer to Delhi)	30 days	Delhi Police
289.		7 days	Delhi Police
290.		7 days	Delhi Police
291.		7 days	Delhi Police
292.		15 days	Delhi Police
293.	Renewal of Cinematograph License	15 days	Delhi Police
294.	Casual performance License	7 days	Delhi Police
295.	Auditorium permission License	7 days	Delhi Police
296.	Renewal of License for Video Game Parlour	7 days	Delhi Police
297.		7 days	Delhi Police
298.	Renewal of license for Discotheque	7 days	Delhi Police
299.	Change of ownership of newspaper/ magazine	10 days	Delhi Police
300.		10 days	Delhi Polic

302.	License for sale of Poisons	15 days	Delhi Police
	License for Sale of Sulphur	15 days	Delhi Police
1	License/ permission for operating	15 days	Delhi Police
ł	Swimming Pools License/ permission for Amusement	15 days	Delhi Police
ļ	activities	10 days	Delhi Police
1	Declaration of Printing Press	15 days	Delhi Police
307.	Grant of NOC for fresh Petroleum Stations and Storage		Delhi Police
308.	Tenant Verification	20 days	Delhi Police
309.	Servant Verification	20 days	Delhi Police
310.	Police clearance Certificate	20 days	Delhi Police
311.		1 day	
312.	complainant Missing Report of documents/	1 day	Delhi Police
313.	mobile phones, etc (NCR)	20 days	Delhi Police
	Institutions/ companies	3 days	Delhi Police
314.		20 days	Delhi Police
315.		20 days	Delhi Police
316		30 Days	Training & Technical
317		30 Days	Education Training & Technical
318	. Issuance of Marks Card	15 Days	Education Training & Technical
319	Cord/Consolidated Marks Card		Education Training & Technical
320	cratt the life Certificate	30 Days	Education Training & Technical
321	I. Issuance of Migration Certificate	07 Days	Education
322	2. Revaluation of Answer Scripts	30 Days	Training & Technical Education
32	3. Issue of Duplicate Marks Cards	15 Days	Technical Education
20	4. Certificate of Registration for Casual Dealers under Delhi VAT Act, 2004	7 Days	Trade & Taxes

325.	Amendment of existing Registration (Form DVAT 08)	30 Days	Trade & Taxes
326.		7 Days	Trade & Taxes
327.	Certificate of Enrolment as a VAT Practitioner (Form DVAT 49)	15 Days	Trade & Taxes
328.	Cancellation of DVAT registration	15 days	Trade & Taxes
329.	Opting in & out of composition scheme	15 days	Trade & Taxes
330.	Issuance of Character Certificate	21 days	Revenue
331.	Registration of Documents (Sale Deed/ GPA/ SPA/ WILL/ conveyance Deed/ Gift Deed etc.)	15 days	Revenue
332.	Issuance of certified copies of registered documents	30 days	Revenue
333.	Issuance of translated version of certificates	5 days	Revenue
334.	Sanction of Financial Assistance to Poor Widows for Marriage of their Daughters	60 days	Women & Child Development
335.	Sanction of Financial Assistance for orphan girls for performing their marriage	60 days	Women & Child Development
336.	Sanction of Pension to widow/ women in distress	45 days	Women & Child Development
337.	Sanction of Old Age Pension	45 days	Social Welfare Department
338.	Delhi Family Benefit Scheme	45 days	Social Welfare Department
339.	Sanction of Unemployment Allowance to Disabled	45 days	Social Welfare Department
340.	Sanction & Release of fund to respective departments for free supply of stationary after receipt of approval from Finance Department	15 Days	SC/ST/OBC/ Minority welfare Department

			CC /CT /ORC /
341.	Sanction of Educational Loan	30 Days	SC/ST/OBC/ Minority welfare Department
			SC/ST/OBC/
(Reimbursement of tuition fee & other	75 Days	Minority welfare
	compulsory fees for SC/ST/OBC/		Department
	Minority students studying in		Department
	recognized public schools	60 D	SC/ST/OBC/
343.	Scholarship/ Merit Scholarship to	60 Days	Minority welfare
	OBC/Minority students		Department
			Department
	- A Cabalarahin to	60 Days	SC/ST/OBC/
344.	Scholarship / Merit Scholarship to	00 Day -	Minority welfare
	OBC/Minority students studying in		
	colleges, professional colleges &		
	Technical Institutions		
345.	Registration of Bread & Breakfast	90 days	Tourism
J4J.	establishments		
346.		21 days	Tourism
510.		21 days	Tourism
347.	Approval of Guest Houses	21 days	
348.	Grading of Guest Houses	21 days	Tourism
JTO.		7 days	National Law
349.		, aays	University
	Certificate		
250	Issuance of No dues Certificate	2 days	National Law
350.	Issuance of no days		University
		6 days	National Law
351	Issuance of Mark Sheets	Odays	University
	-f study certificate	2 days	National Law
352.	. Issuance of study certificate		University
		6 days	National Law
353	. Forwarding of transfer certificate	6 days	University
	- f migration certificate	3 days	National Law
354	. Issuance of migration certificate		University
		0 4	National Law
355	Issuance of character certificate	2 days	University
	in the marks card	6 days	National Law
356	5. Name correction in the marks card		University
	as per SSLC/ PUC		

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357.	Genuineness of marks card/ Degree certificate	7 days	National Law University
358.	Issuance of marks transcript	3 days	National Law University
359.	Issuance of semester/ annual marksheet	3 days	National Law University
360.		3 days	National Law University
361.	Approval of proposal for registration of a new cooperative societies	90 days	Registrar of cooperative societies

By order and in the name of Lieutenant Governor of National Capital Territory of Delhi,

(Ajay Chagti)

Additional Secretary (IT)