

Appointment of Nodal Officer, Sh. Gurmukh Singh, Joint Labour Commissioner to address the problems/issues of workers during Lockdown period due to COVID-19.

1. In order to address the issues and Problems of workers of Delhi during Lockdown period, **Labour Department, Govt. of NCT of Delhi** has appointed **Sh.Gurmukh Singh, Joint Labour Commissioner(Mobile No. - 9871290727)** as Nodal Officer on 30/03/2020.
2. Shramik Helpline No. 155214 has also been, restarted fully from 30/03/2020 .The timings are from 9:30 Am to 5:30 Pm from Monday to Saturday. Workers/Trade Union representative & other Civic society persons can/may register their complaints on the said Shramik helpline Free of Cost (on Tollfree No. 155214). All complaints received on helpline are forwarded to Nodal Officer, Sh.Gurmukh Singh on daily basis for further necessary action. In many cases wherever details including Mobile No. of employers was available the complaints of such workers was addressed by the Nodal Officer. In other cases, where Establishment/Factory/Shop of Employers is/are closed due to Lockdown action shall be initiated by Labour Department on their opening.

3. Date wise data of workers problem which were resolved by Nodal Officer:-

SNo.	Date	Action taken by Nodal Officer
1.	31/03/2020	<p>1. Food Packets were arranged and served to 500 Construction Workers at L&T site, Sector-25, Dwarka.</p> <p>2. Termination complaint of 12 Contract workers working in Jag Parvesh Chandra Hospital, Shastri Park was resolved.</p>
2.	01/04/2020	A termination complaint of One Female employee working in Amrit Kaur College, Lajpat Nagar was resolved.
3.	02/04/2020	Termination complaint of 10 Contract Workers, GURU NANAK EYE CENTRE , Maharaja Ranjit Singh Marg, Delhi-110002 was resolved.
4.	03/04/2020	Food Packets for 50 workers /persons was arranged at Transit Camp, Anand Parbat.
5.	04/04/2020	100 Food Packets were arranged for workers/persons at Transit Camp, Anand Parbat.
6.	06/04/2020	20 Food Packets were arranged and served to 20 Construction Worker at Shahbad Dairy.
7.	08/04/2020	Wages of one female employee (Smt.Devi Gulyani) were got paid to her.
8.	09/04/2020	Complaint dated 07/04/2020 of Chief Secretary (UP) was received by the office of Chief Secretary (Delhi) in which reportedly 21 workers who had worked with different employer in Delhi had not been paid wages. Nodal Officer contacted each and every 21 workers on their Mobile phones & all workers except one confirmed that they have now been paid there wages by there employers through Bank transfer. Nodal officer also took up the issue of non-payment of wages of one remaining worker with his employers and got him paid also.

9.	10/04/2020	Termination Complaint of 50 workers of Capital Trust Ltd.,Sultanpur has been resolved.
10.	11/04/2020	1. Data of 1095 Construction Workers who were staying at various construction sites of L&T at ITO site, L&T at Deen Dayal Upadya Marg, Jharkhand bhawan & Rohtak Road sites,these sites were visited by Team of Labour Inspectors & particulars of 1095 Construction workers was obtained and has been duly forwarded to Sh.Tej Bahadur ,Regional Labour Commissioner, Ministry of Labour (Govt. of India),in the prescribed format as desired by Central Government.
		2. Data of 431 migrant workers staying in various migrant /relief camp has also been obtained by team of Labour Inspectors by visiting these camps and data has been sent to Sh.Tej Bahadur ,Regional Labour Commissioner, Ministry of Labour (Govt. of India),in the prescribed format as desired by Central Government.
		3. Nodal Officer, Sh. Gurmukh Singh ,JLC received three complaints directly and all three were redressed.
11.	12/04/2020	1. Data of 469 Migrant workers was obtained by team of Labour Inspectors from various Migrant/Relief camp and has been sent to RLC(C) in the prescribed format given by Central Government.
		2. Similarly data of 256 Construction Workers has also been sent to RLC (C),these Construction workers are staying at different Construction sites. These construction workers are not registered with Delhi Construction Board
12.	13/04/2020	1. Complaint of 05 workers regarding wages and shift to native place was received by Nodal Officer, Sh. Gurmukh Singh(JLC), Labour contacted by Nodal Officer & it was found the wages issues was sorted out and for shifting to native place they were advised

		not to make any movement during lockdown period.
13.	14/04/2020	1. No complaint was received directly by Nodal Officer.
14.	15/04/2020	1. No complaint was received directly by Nodal Officer.
15.	16/04/2020	1. No complaint was received directly by Nodal Officer.
16.	17/04/2020	1. No direct complaint has been received by Nodal Officer, Sh.Gurmukh Singh. 2. Total data of 6829 Migrant workers/unorganized workers has been sent to RLC(C), Sh.Tej Bahadur.
17.	18/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh.
18.	20/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh.
19.	21/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh.
20.	22/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh. 2. 112 Construction workers were provided ration items with the efforts of Nodal Officer , Sh.Gurmukh Singh & Officers of North West District (51 Construction Workers at Zor Bagh & 61 Construction Workers at Rohini,Sector-28).
21.	23/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh.
22.	24/04/2020	1. No complaint has been received directly by Nodal Officer, Sh.Gurmukh Singh. 2. Ration was arranged for families of 10 workers staying at J. J Cluster ,Shakurpur.
23.	25/04/2020	1. Complaint of 03 workers regarding wages was received by Nodal Officer,Sh.Gurmukh Singh and same were sorted out.
24.	27/04/2020	1. No complaint has been received directly by Nodal Officer. 2. List of 1,58,521 workers has been received from Resident Commissioner(Bihar) through e-mail . All these workers are in need of food/meals and have requested to send them back to Bihar.No labour issue like termination of services and wages issues is not mentioned in the list.Nodal

		<p>Officer ,Sh.Gurmukh Singh has further sent this information to different SDMs of Delhi with the request to arrange food /meals to these affected workers. District JLC/DLC of Labour Department, GNCTD have been requested to further coordinate with their District SDM. Movement of workers out of Delhi is not allowed due to lockdown.</p>
25.	29/04/2020	<ol style="list-style-type: none"> 1. No complaint has been received directly by Nodal Officer.
26.	30/04/2020	<ol style="list-style-type: none"> 1. Report on discontinued activity has been submitted to CEO,DDMA. 2. Report on COVID-19 complaints received through CP GRAM portal,GOI has been submitted to AR Department,GNCTD and also to the Office of Divisional Commissioner,GNCTD. 3. No complaint has been received directly by Nodal Officer.
27.	01/05/2020	<ol style="list-style-type: none"> 1. No complaint has been received directly by Nodal Officer.
28.	03/05/2020	<ol style="list-style-type: none"> 1. No complaint has been received directly by Nodal Officer.
29.	04/05/2020	<ol style="list-style-type: none"> 1. No complaint has been received directly by Nodal Officer.